



# Lafayette General Medical Center

2012 COMMUNITY REPORT

## A LETTER FROM OUR PRESIDENT & CEO

ENERGY IS PULSING THROUGH LAFAYETTE GENERAL MEDICAL CENTER AND THROUGHOUT OUR CAMPUS, AS WE STRIVE TO STRENGTHEN EVERY FACET OF OUR MISSION: TO RESTORE, MAINTAIN AND IMPROVE HEALTH.

From the advances we've made in patient care and quality, to taking ambitious new leaps in telemedicine and cardiovascular care, Lafayette General is pushing the boundaries of medicine and science.

In fact, when other hospitals were struggling in the latter part of 2011 and into 2012, our hospital experienced an unprecedented 11.8 percent growth. More and more, people are choosing Lafayette General, and I have to attribute this to the strides that our physicians and staff have made in improving the quality of our care. This is evidenced by our Center of Excellence designations received last year for our bariatric surgery department, as well as the neuroscience program, and the advanced certification we earned as a Primary Stroke Center.

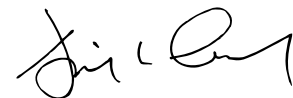
HERE AT LAFAYETTE GENERAL, WE HAVE BEEN ON A JOURNEY TO EXCELLENCE. THIS JOURNEY IS A COLLABORATIVE EFFORT BETWEEN EVERY PHYSICIAN, NURSE, ADMINISTRATOR AND EMPLOYEE TO PROVIDE THE VERY BEST SERVICE AND HIGHEST LEVEL OF CARE POSSIBLE. We cannot appreciate how far this hospital has come on its journey without revisiting our humble beginnings. In doing so, we are reminded not only of our past growth, but also the journey that still lies ahead.

Since 1963, Lafayette General has invested over \$234 million to build a regional healthcare campus that remains centrally located and accessible for all of Acadiana.

OUR MOST RECENT \$70 MILLION TOTAL RENOVATION MARKED THE BEGINNING OF A NEW ERA IN THE HOSPITAL'S STORIED LEGACY AND HELPED TO ELEVATE THE STANDARD OF HEALTH CARE AVAILABLE FOR THE ENTIRE COMMUNITY AND BEYOND. It also allowed us to build a facility with the patients' needs in mind, as well as the resources to help provide the very best care possible. As the only community owned not-for-profit hospital, it was important for us to remain a fixture in the center of Lafayette.

We'd like to think of excellence as our specialty and the community is our gauge for that. I welcome your comments on our Facebook page.

Thank you for helping us realize our vision to build a regional healthcare system that always delivers excellence in care and outcomes.



David L. Callecod, FACHE  
President/CEO



## KATIE

I was getting sicker, and by week 32, I was told I had to deliver my baby. He was perfectly fine with 10 fingers and 10 toes - but they took him to the Newborn Intensive Care Unit (NICU) and I went immediately to the adult Intensive Care Unit (ICU).

I've heard stories where you're not in the same facility as your baby, which is why I was so grateful that Lafayette General had the newborn ICU and the adult ICU under the same roof. Lafayette General is the only hospital in Lafayette with an adult ICU and NICU.

My baby and I were always in the same place, and it meant the world to me that the NICU took the role of mom for those first few weeks.

They let me visit when I could, and were there for my baby when I couldn't be.

*My name is Katie Broussard-Falgout, and my choice will always be Lafayette General.*



# YEAR IN REVIEW

October 1, 2011 – September 30, 2012

## 11/4/2011 | Lafayette General Medical Center and Opelousas General Health System Partner to Pilot LaHIE

LGMC and OGHS are the first two hospitals in the state of Louisiana to pilot the Louisiana Health Information Exchange (LaHIE).

## 11/11/2011 | LGMC Honors The Ragin' Cajuns

LGMC awarded every baby born in 2012 the well-known children's book, *Born to be a Ragin' Cajun*.



## 11/28/2011 | Impella® Device First Used at LGMC

The Impella® (known as the world's smallest heart pump) is a small device inserted into the femoral artery in the thigh and guided into the left ventricle of the heart. The procedure is typically performed on patients suffering extremely fragile conditions such as advanced heart disease or severely damaged hearts. It can take over some of the heart's functions and save a patient's life. Nick Cavros, M.D., was one of the first doctors in the South to perform an Impella procedure. His expertise made it possible for LGMC to be the first hospital in the region to bring the technology to Acadiana.



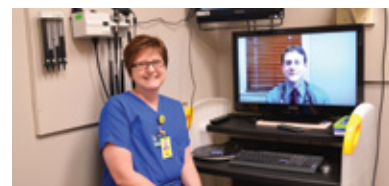
## 2/28/2012 | LGMC Named the 2011 Torian Award Winner

The Torian Award recognizes outstanding organizations that exemplify the spirit of giving through their annual United Way campaign. LGMC donations to the United Way increased by \$30,481 (56.5%) from the previous year to an all-time high of \$84,481. Torian Award recipients LIVE UNITED and go above and beyond the call to give by demonstrating overall campaign excellence. This prestigious award is given in honor of the late, longtime United Way of Acadiana supporter John G. Torian.



## 5/15/2012 | Stuller, Inc. and LGMC Partner to Launch Telemedicine Clinic

Stuller, Inc. and LGMC partnered to bring the next generation of health care to Lafayette. Acadiana's first telemedicine clinic opened May 7 inside of Stuller's global headquarters, providing its 1,200 associates daily access to primary care physicians and other medical resources.



## 5/28/2012 | Cancer Center of Acadiana (CCA) opens a new Cancer Center at Abbeville General

The CCA at Abbeville General offers the same clinical treatments as those in Lafayette and in renowned cancer centers in Houston and throughout the country.

## 6/6/2012 | LGMC Airs Live Cases for TV Feed

Nick Cavros, M.D., Raghotham Patlola, M.D., John Patterson, M.D., and Kalyan Veerina, M.D., performed case procedures during a live TV feed from LGMC June 6-8.

The broadcasts aired during the largest peripheral vascular conference in the United States, held in New Orleans.

## 6/12/2012 | LGMC Record Keeping Earns Higher Status

As of June 2012, just 6.2 percent of the more than 5,300 U.S. hospitals tracked by HIMSS Analytics had reached Stage 6 on its Electronic Medical Record Adoption ModelSM (EMRAM). In June 2012, just 335 U.S. hospitals achieved Stage 6. LGMC is recognized as a Stage 6 facility.

## 8/23/2012 | New X-Ray Technology Guides Surgeons as LGMC Purchases O-arm

The most exacting moment during surgeries of the spine, head or neck is when the neurosurgeon aligns his surgical instruments to the precise area in the patient's anatomy where hardware or implants must be placed. Until now, they have placed screws or other hardware in those areas of the body guided by CT scans, MRI's or x-rays taken prior to surgery. The Medtronic O-arm Surgical Imaging System has dramatically improved this process and has made the placement of the necessary hardware more efficient and precise.



## 9/27/2012 | Physician at Lafayette General is First in World to Use New Device

Nick Cavros, M.D., cardiologist at Cardiovascular Institute of the South at Lafayette General, is the first in the world to utilize the Closys HD device in the CloSys™ Closure System IDE Trial. Dr. Cavros serves as the Principal Investigator for this trial at Lafayette General Medical Center. The Closys™ Closure System, manufactured by the Closys Corporation, uses a patient's own blood following an interventional procedure to quickly close the artery at the insertion site. No foreign materials are used and no object is left behind in the body.





## THE LAFAYETTE GENERAL FOUNDATION

*The Lafayette General Foundation seeks to enhance Lafayette General Medical Center's mission to restore, maintain and improve health.*

With the need for charitable care on the rise, and payment reimbursement steadily declining, the Foundation will raise funds and awareness for initiatives that benefit Lafayette General Medical Center. LGMC is recognized by federal and state tax laws as a 501c(3) not-for-profit corporation.

ALTHOUGH THE HOSPITAL GENERATES MONEY BY BILLING FOR ITS HEALTH CARE SERVICES, IT DOES NOT PAY OUT ANY REVENUE TO SHAREHOLDERS, AS FOR-PROFITS DO. ALL FOUNDATION REVENUE IS REINVESTED INTO THE ORGANIZATION FOR NEW EQUIPMENT, FACILITIES AND TECHNOLOGY TO BETTER CARE FOR THE PEOPLE WE SERVE.

Additionally, the Foundation will work to attract the support of corporations, foundations and individuals so that it may seek innovative health care solutions that will reduce costs and increase operational efficiency and productivity, while continuing to provide excellence in health care throughout Acadiana.



## THE FOUNDATION GALA

At this year's event, guests walked a red carpet as they entered the second annual Gala and Art Auction hosted by the Lafayette General Foundation. The elegant event, held in October, helped raise funds for the Foundation in support of Lafayette General Medical Center, Acadiana's only community-owned hospital.

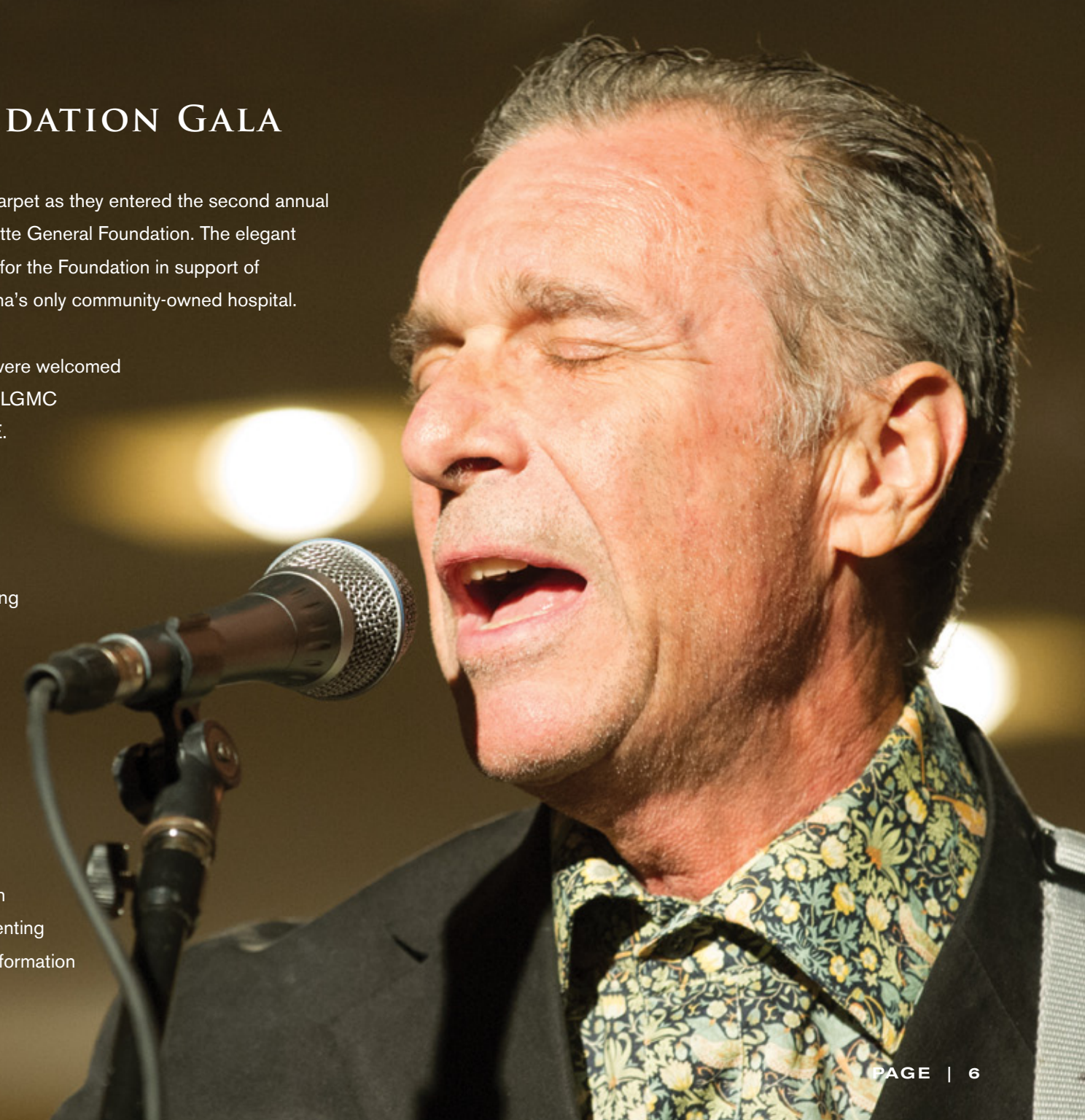
The estimated 400 people in attendance were welcomed by Scott Brazda, master of ceremony, and LGMC President/CEO David L. Callecod, FACHE.

The setting was one of elegance with delicious food and wine.

Some highlights of the event were musical performances by local entertainers, including renowned musician Zachary Richard who gave a performance for guests at the Gala before leaving on tour.

Many physicians on LGMC's medical staff, who are artists, donated their work to the event.

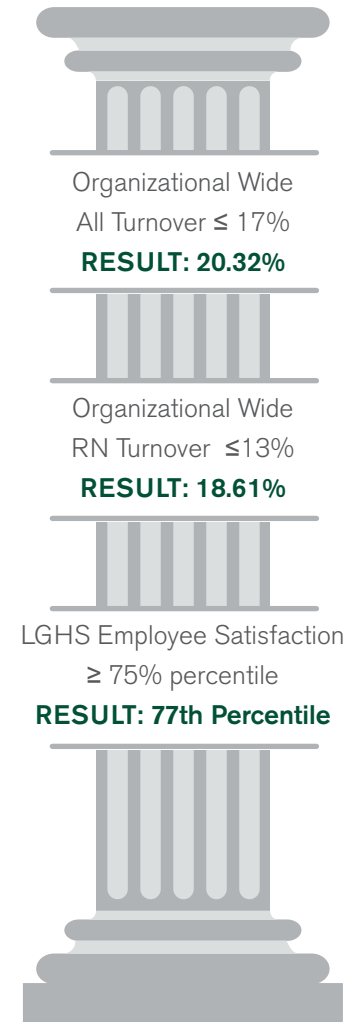
The Art Auction and Gala is presented with the help of many sponsors, including presenting sponsor, The Lemoine Group. For more information on the Foundation, call (337) 289-8950.





## PEOPLE

### FY 2012 Organizational Goals



## COMMUNITY SERVICES

At Cancer Center of Acadiana's Survivors Day in June, Jaycee Badeaux, past American Idol contestant, was a special guest singer. | ***Lafayette General Endoscopy Center distributed 2,500 free colorectal screening kits in March to promote colorectal cancer awareness and prevention.*** | Lafayette General raised \$84,481 for United Way of Acadiana between proceeds from a public gumbo cook-off and other fundraising events held in October 2011. | ***Residents found comfort and confidence in our free support groups dealing with stroke survival, weight loss surgery, infant bereavement and multiple births.*** | Others took advantage of LGMC's women's and children's free educational classes covering Labor & Delivery, Newborn Care, Sibling Relationships, Breastfeeding, Happiest Baby techniques and Infant CPR. | ***As a participant in the Shots for Tots program, we continually provide children's immunizations at the hospital four times during the year.*** Was a health care leader in promoting INNOV8 Lafayette and CBIT Cajun Code Fest 2012. | ***Performed 554 free EKG screenings for the community at monthly heart fairs.*** | Held a reunion party at Sugar Mill Pond on May 19 for former patients and their families to reconnect with former caregivers from the hospital's Level III Neonatal Intensive Care Unit (NICU).

***Our commitment to the community can be traced beyond health care, supporting multiple charitable organizations and causes at all levels of support throughout the year,*** including Community Foundation of Acadiana, American Heart Association, Lafayette Association for Retarded Citizens, The Outreach Center for Women & Children, Oil Center Renaissance Association, Heart Strings & Angel Wings, Be a Heartstarter, March of Dimes, Susan G. Komen, Goodwill Industries of Acadiana, Lafayette Community Health Care Clinic, Acadiana Indian Association, Angelman Syndrome Foundation, Leukemia & Lymphoma Society, Southwest Louisiana Multiple Sclerosis Foundation, Cystic Fibrosis Foundation, Affiliated Blind of Louisiana, National Alliance on Mental Illness Acadiana, Down Syndrome Association of Acadiana, Louisiana Organ Procurement Agency and many others.

## PAUL

My wife is a retired nurse. She had been begging me to go to one of LGMC's free Heart Fairs to get an EKG exam. I didn't want to go - I felt fine. I jogged a lot and trained in martial arts and never had any symptoms. She finally had to bribe me with a steak dinner to go. So, we went and that was the first sign something was wrong. In immediate follow-up visits, doctors found that I had 100% blockage in a couple of arteries, and 80% in another. They told me I was basically a ticking time bomb. I was lucky. Without that EKG, the first sign of something wrong probably would have been too late. At Lafayette General, they were so attentive. They had everything right there. That's what made it so nice. The doctors were all so professional and just exuded confidence, which made me confident. I felt like I was their only patient.

***My name is Paul Mengarelli, and Lafayette General is my choice.***





## SERVICE

### FY 2012 Organizational Goals



Inpatient Satisfaction  $\geq$  93rd percentile

**RESULT: 98th Percentile**



Outpatient Satisfaction  $\geq$  75th percentile

**RESULT: 68th Percentile**



ED Patient Satisfaction  $\geq$  80th percentile

**RESULT: 65th Percentile**



HCAHPS Overall Rating of Care  $\geq$  90th percentile

**RESULT: 97th Percentile**



Ambulatory Surgery  $\geq$  50th percentile

**RESULT: 28th Percentile**



## Lafayette General Health

### Lafayette General Health manages the following:

Lafayette General Medical Center  
Lafayette General Surgical Hospital  
St. Martin Hospital

Abrom-Kaplan

Cancer Center of Acadiana

CyberKnife Center of Louisiana

Lafayette Behavioral Health Unit

Lafayette General Imaging

Lafayette General Endoscopy

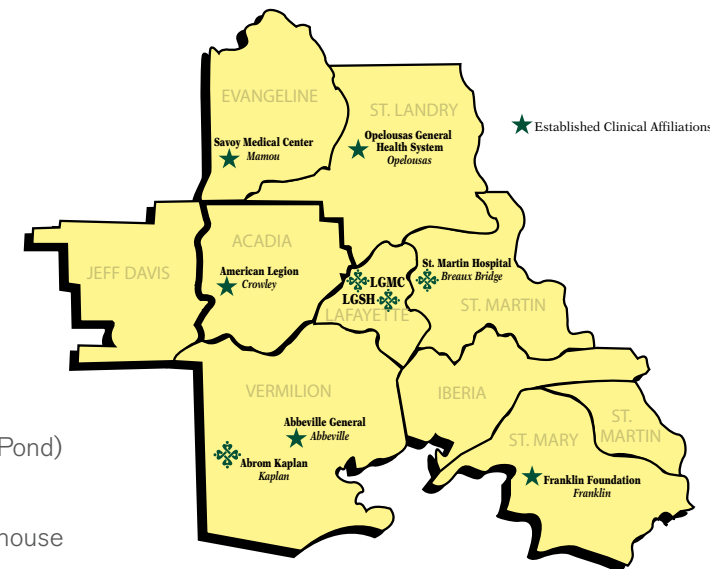
Family Health Plaza (River Ranch)

Family Health Plaza - South (Sugar Mill Pond)

Lafayette General Telemedicine Clinic

Lafayette General Wellness at the Townhouse

(Future - University Medical Center)



### and has affiliations with these hospitals:

Abbeville General | American Legion | Franklin Foundation | Opelousas General | Savoy Medical Center

*The power of the system lies in the resources available to assist one another.*

## QUALITY

### FY 2012 Organizational Goals



Core Measure Cumulative  $\geq$  97%

**RESULT: 97%**



## ERIN

Being a nurse is more than just popping your head into a room to check in on a patient. We spend a lot of time asking our patients what good care means to them.

Care is different for each person, and as nurses, we have to identify those differences in order to deliver the right kind of care. Here, we go in, sit down with them, hold their hand and then talk to them about why they're here.

Our nursing team delivers the right kind of care that patients expect.

*My name is Erin Shipley, R.N. and  
my choice is Lafayette General.*







Awarded 2012 HealthGrades Gastrointestinal Care Award and 2012 HealthGrades General Surgery Excellence Award.

**Ranked No. 1 in the State of Louisiana for General Surgery (HealthGrades) and ranked No. 2 in Overall Orthopedics and GI Services (HealthGrades).**



HealthGrades 5-Star rated hospital for Joint Replacement (2010-2012), Knee Replacement (2010-2012), Hip Fracture Treatment (2010-2012), GI Procedures and Surgeries, Treatment of GI Bleed and Cholecystectomy.

**The Bariatric Surgery Department at Lafayette General Medical Center was designated as a Bariatric Surgery Center of Excellence® (BSCOE) by the American Society for Metabolic and Bariatric Surgery, as well as the Surgical Review Corporation.**



Received special recognition at the annual International Stroke Conference (February 1-3, 2012) as an Advanced Certified Primary Stroke Center by The Joint Commission and the American Heart Association/American Stroke Association (AHA/ASA) and highlighted on the AHA/ASA's "Stroke Care Near You" website.

**Successful recertification on March 11, 2012 as a GIFT (Guided Infant Feeding Techniques) Certified facility by the Louisiana Maternal and Child Health Coalition and the Louisiana Perinatal Commission.**

LGMC is chosen as a broadcast location for live surgical procedures for the New Cardiovascular Horizons Conference - the largest peripheral vascular conference in the U.S. The conference featured 24 live cases transmitted from eight different sites around the world.

**Named America's Best 100 Hospitals for Patient Experience by WomenCertified.**



**LGMC's Advanced Medical Supplies and Services achieved the Award of Accreditation from the Healthcare Quality Association on Accreditation.**



Named Southern Eye Bank 2011 Hospital of the Year.

**The Stroke Center received a Bronze Award under the American Heart Association/American Stroke Association's "Get With The Guidelines®" program.**

Honored in the Times of Acadiana "Best of" readers poll in five categories: Hospital, Emergency Room, Cancer Center, Place to Have a Baby and Walk-in/Urgent Care.



**Recognized as one of the nation's Most Wired according to the results of the 2012 Most Wired Survey released in the July issue of Hospitals & Health Networks magazine.**

The neuroscience program was awarded Center of Excellence status based on results of the most current Neuroscience Center of Excellence Survey by NeuStrategy.



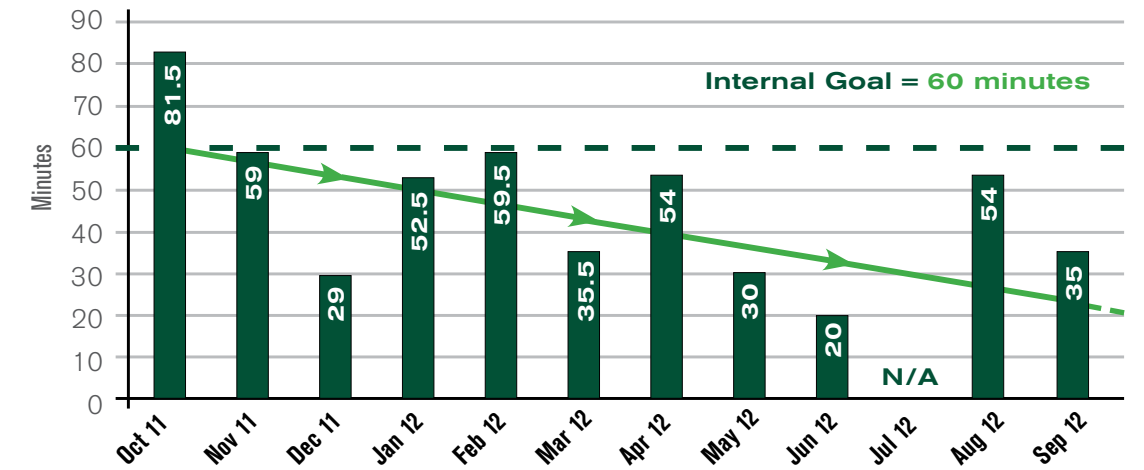
**Earned the National Research Corporation (NRC) 2011/2012 Consumer Choice Award for the seventh time. NRC bases its winners on four criteria: best doctors, best nurses, best image and best reputation.**

### Median Time to PCI (In Minutes) at LGMC

PCI measures the time it takes for patients presenting with symptoms of a heart attack to receive percutaneous coronary interventions (PCI). The term PCI means to open blockage causing a heart attack and may include angioplasty (using a balloon to open the blockage), stenting, thrombectomy (dissolving or removal of blood clots) or arterectomy (removing plaque from within the artery).

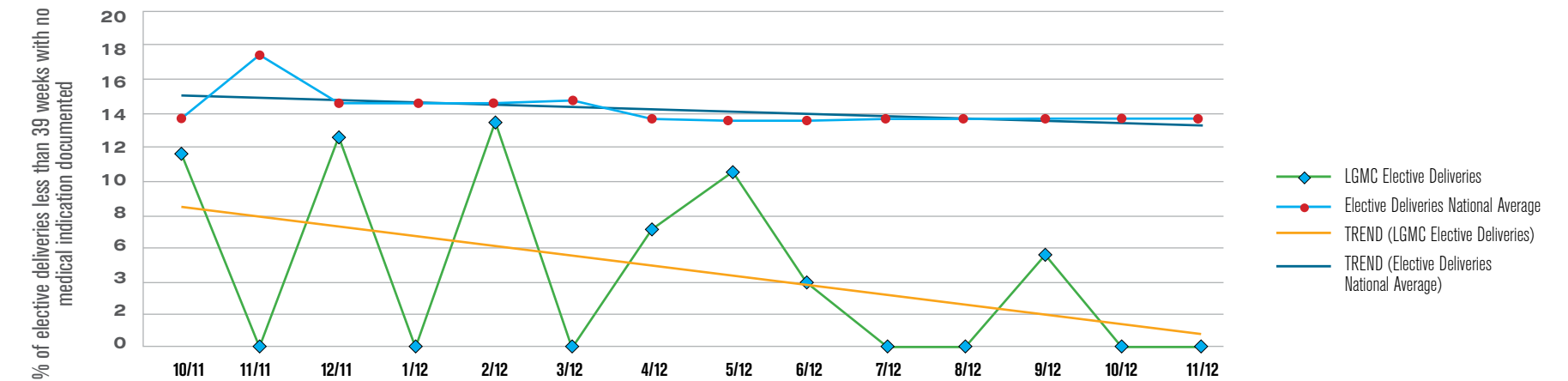
#### Why Is This Important?

Heart attacks occur when arteries around the heart are deprived of sufficient oxygen. PCI procedures open blocked arteries and help prevent further damage to the heart. They can also increase a patient's chance of surviving a heart attack. The earlier PCI is performed, the more effective it is in improving patient outcomes.



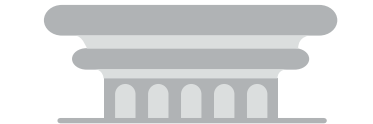
### LGMC Elective Deliveries vs. National Average

American College of Obstetricians and Gynecologists (ACOG) guidelines suggest that non-urgent planned deliveries be scheduled at/after 39 weeks, but elective delivery before 39 weeks occurs often in the United States. Elective delivery before 39 weeks increases the risk of infant NICU admission.



FUNDING OUR FUTURE

FY 2012  
Organizational Goals



LGHS Operating Margin ≥ 2.5%  
**RESULT: 2.7%**



LPMC Accounts Receivable Days ≤ 60  
**RESULT: 75.3**



LPMC Acute Actual Length of Stay ≤ Expected  
Actual Length of Stay – **RESULT: 94.5%**



LGHS Days Cash on Hand ≥ 145  
**RESULT: 127.6**



Labor Expense ≤ 36.9% of Hospital Net Revenue  
**RESULT: 36.6%**



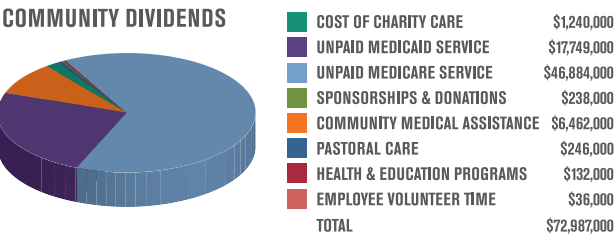
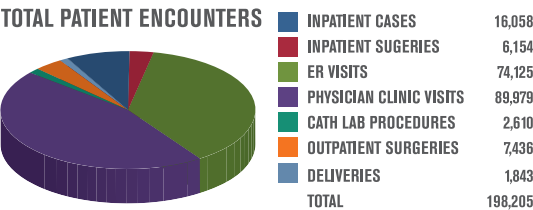
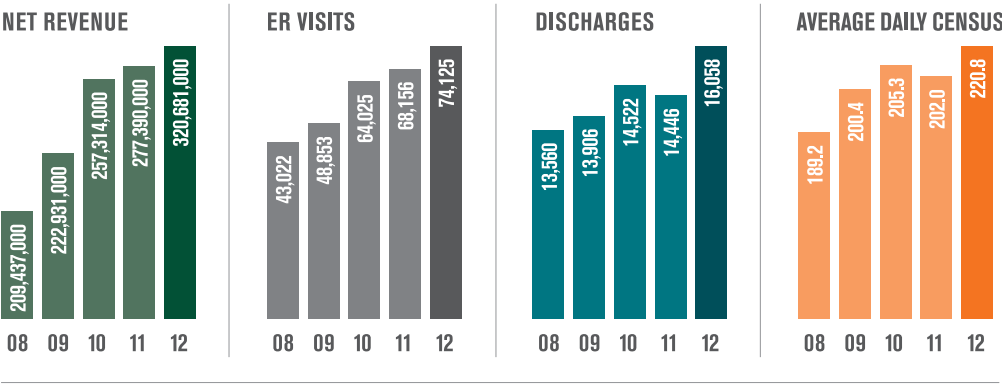
Chargeable & Non-chargeable Supplies ≤ 15.9%  
**RESULT: 15.54%**



Lafayette General's 2012 Fiscal Year  
covers October 1, 2011 – September 30, 2012

FINANCIAL HIGHLIGHTS

	2012	2011
Net Revenue	320,681,000	277,390,000
EXPENSES		
Wages & Benefits	117,449,000	106,066,000
Drugs & Supplies	70,256,000	59,199,000
Depreciation	17,488,000	14,686,000
Interest	6,662,000	4,724,000
Other	99,968,000	84,118,000
TOTAL EXPENSES	311,872,000	268,793,000
Operating Income	8,809,000	8,597,000
Operating Margin	2.7	3.1
Total Consolidated FTE's	1,983	1,799
Capital Spending	28,353,000	54,088,000



MICHAEL

Just after my 21st birthday, my doctor told me I had cancer. I was shocked.

Originally, I went to a hospital out of state, but they referred to me as a number. It was then that I decided to get a second opinion at Lafayette General.

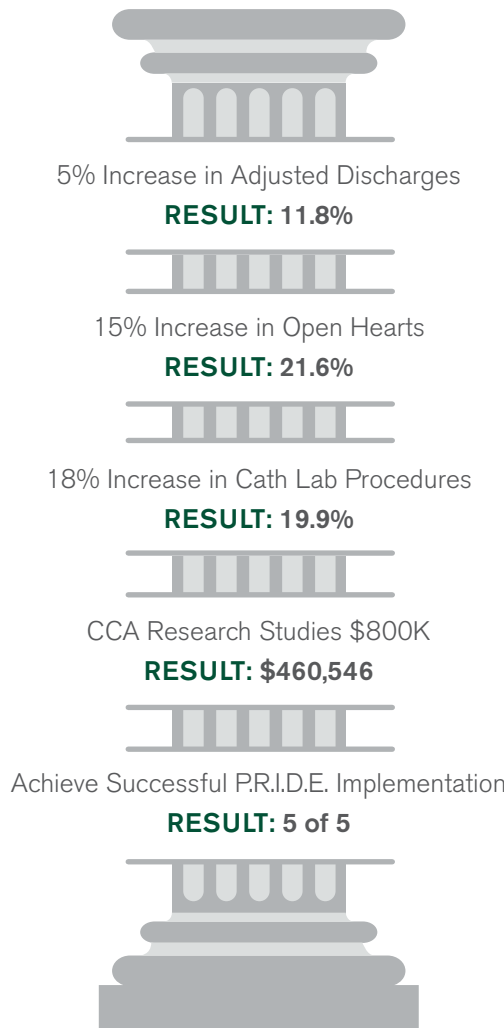
Soon after my first visit, everyone knew my name. Nurses were always around, asking if I needed anything. It seemed that everyone at Lafayette General cared - and that really made all the difference to me.

*My name is Michael Langlinais,  
and my choice is Lafayette General.*



# GROWTH

## FY 2012 Organizational Goals



*The next phase of our continued growth gives us a glimpse of what will be Lafayette's largest and finest emergency department and surgery platform.*

A new six-level parking garage will serve both the hospital and the Heymann Center. A new trauma elevator will provide access from the emergency helipad landing on the West Tower roof with direct access below to the Emergency Department and Operating Room platforms. Lafayette General will be the only facility in Acadiana with that type of access, which could conserve precious life-saving moments.

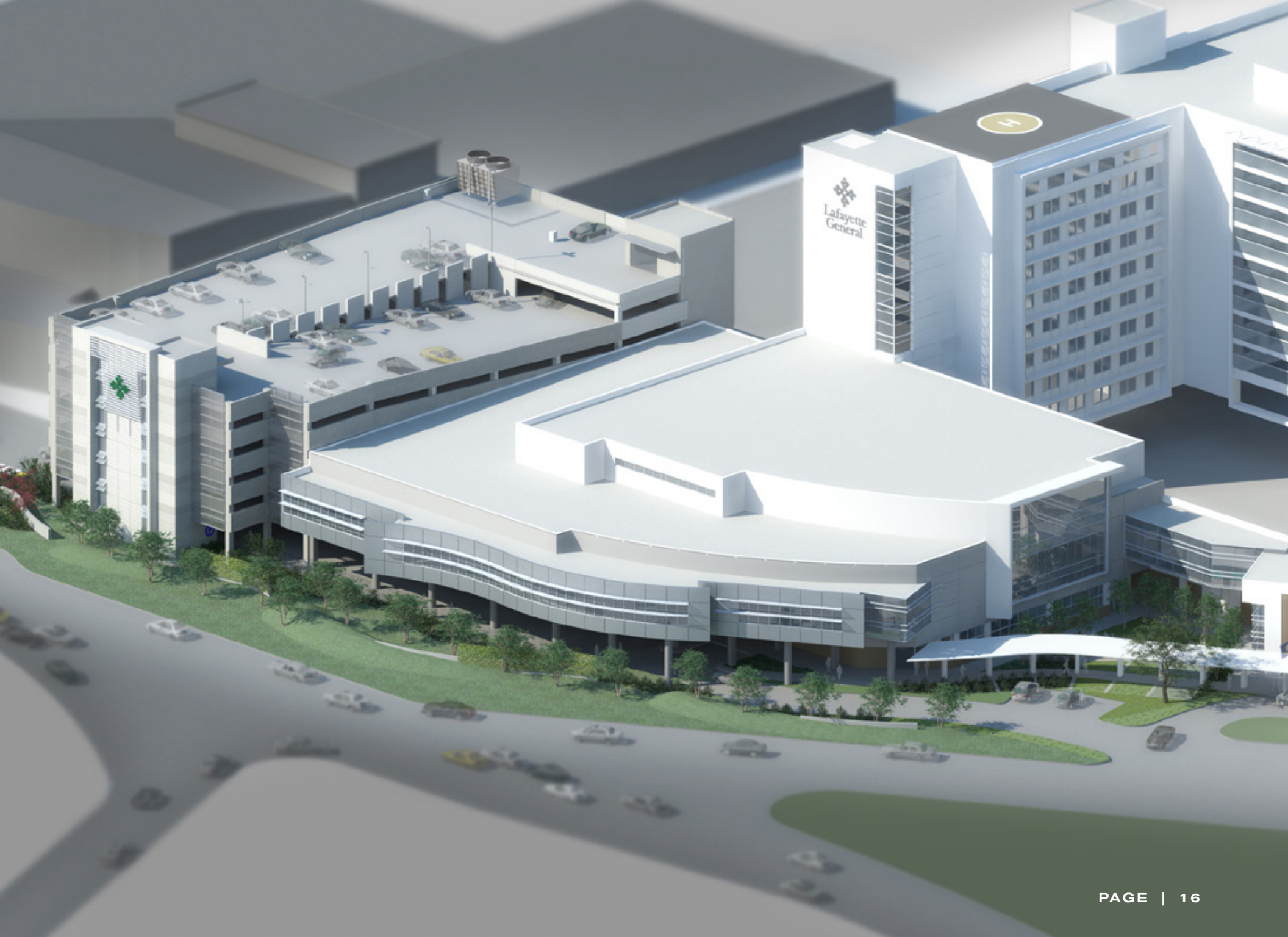
Gone will be the parking lot frontage and old Emergency Department entrance. A broad convenient overhang will now provide covered drive-through access to the emergency department entryway and valet parking drop-off area.

Utilities, such as AC, electrical and water facilities are being housed in the parking garage rather than on the roof of the new building in order to facilitate high-rise expansion in future years.

**BUT, THE BEST PART OF THIS PROJECT IS THE NEW EMERGENCY DEPARTMENT AND OPERATING ROOM PLATFORMS. BLENDING ARCHITECTURE OF THE RECENTLY REMODELED LOBBY AND RENOVATED TOWER, THIS SLEEK NEW EXTERIOR WILL CONTOUR ALONG THE ROAD, AND UNIFY THE CHARACTER OF THE ENTIRE CAMPUS.**

Two new trauma rooms will be added. 24,000 square feet of space where the current operating rooms are now will be freed up in the existing structure for use in the future. Bed capacity in our emergency department will increase from 31 beds to 45. This will improve patient services by reducing wait times, streamlining admissions, and increasing capacity for patient care. LGMC's emergency room sees over 70,000 patients annually, and is one of the five busiest in Louisiana.

**THIS PROJECT IS EXPECTED TO TAKE 24 MONTHS AND WILL CONTINUE TO ADVANCE EXCELLENCE IN SERVICE, IN APPEARANCE, IN FUNCTIONALITY AND WILL ALLOW US TO EXPAND IN THE FUTURE TO MEET THE GROWING NEEDS OF OUR COMMUNITY.**







## ANNETTE

After gaining so much weight, I decided to do the laparoscopic gastric sleeve surgery. I knew there were programs at other hospitals, but once I came to Lafayette General, it was like second nature.

They build a rapport with all of their patients. They connected me with so many people and they said, “Annette, we care about you.” They were encouraging me to lose weight for my health.

Now that I’ve lost 87 lbs., I’m not only healthier, but happier.

*My name is Annette Francis, and choosing Lafayette General changed my life.*

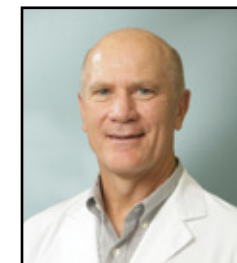


## LGMC BOARD OF TRUSTEES 2012

**Front row (from left):** Julie Falgout, Bradley J. Chastant, M.D., Braden Despot (Secretary), Clay M. Allen (Chairman), Edward J. Krampe (Vice Chairman), David T. Calhoun (Treasurer), Robert Giles, Philip Gachassin, M.D.

**Back row (from left):** Mandi Mitchell, Joby John, Ph.D., Flo Meadows, Samuel Shuffler, M.D., William Fenstermaker (Past Chairman), David Wilson, Benjamin Doga, M.D., Gary Salmon, Rose Kennedy, M.D., G. Gary Guidry, M.D.

**Not Pictured:** E. Gregory Voorhies



Daniel R. Bourque, M.D.  
Chief of Staff

## MEMBERSHIP CORPORATION 2012

Edward C. Abell, Jr.	Gregg Gothreaux
Jeanette Alcon	Ema Haq
Michael Alexander, M.D.	Henry P. Hebert, Jr.
Glenn A. Ally, Ph.D.	John Istre, CPA
J. Wayne Andrepont, Ph.D.	Henry Kaufman IV, M.D., FACS
Reed G. Andrus	Jean T. Kreamer, Ed.D.
Ziad Maurice Ashkar, M.D.	Bryan A. LeBean, Sr., M.D.
Ray Authement, Ph.D.	Cynthia LeBourgeois
Bill Bacque	Charles Lein
Odon L. Bacque, Jr.	Angela M. Mayeux-Hebert, M.D.
Martin K. Bech	Kenneth McCarron, M.D.
Paulette Blanchet, M.D.	John J. Mickey, M.D.
Don G. Briggs	Marshall Montgomery
Brad Broussard, M.D.	Thomas J. Montgomery, M.D.
Carolyn Bruder, Ph.D.	James M. “Jim” Poche’
Mercer Britain Busch	Donald J. Reed, M.D.
L. Philip Caillouet, Ph.D.	Jady H. Regard
Michael Cain, M.D.	Duayne Richard
Daniel J. Carroll, M.D.	Rae Robinson-Brodnax
Stuart G. Clark	William Bradley Roth, M.D.
Patricia F. Cottonham	Chanda Rubin
Judith H. Cox	W.W. “Bill” Rucks III
Frank “Jay” Culotta, Jr., M.D.	Bryan Garrett Sibley, M.D.
Lewis C. Cummings, M.D.	Jerry Vascocu
Robert Daigle	Kenneth D. Veron
Greg Gachassin	P. Robert Viguerie, Jr.
Kay Gibson	Joseph B. Zanco



"I KNEW I WANTED A FULL-SERVICE HOSPITAL IN CASE SOMETHING WENT WRONG WITH ME OR MY BABIES."

- MELISSA BAKER



"THE BEST PART OF MY JOB IS THE FACT THAT I GET TO COME TO WORK AND WITNESS A MIRACLE EVERY DAY."

- FALLON SAVOY, R.N.



"I DON'T KNOW IF THEY TAUGHT THEM AN EXTRA COURSE IN ANGELNESS... BECAUSE THAT'S HOW THEY ARE."

- MARIA GORDON



"THE DOCTORS AT LAFAYETTE GENERAL ARE FANTASTIC. THEY SAVED MY LIFE. AND I'M JUST GRATEFUL TO BE HERE."

- GARY DODSON



"EVERYBODY SAYS, 'ONCOLOGY, HOW CAN YOU DO THAT. IT'S SO DEPRESSING.' WELL, I HAVEN'T LAUGHED SO MUCH OR ENJOYED LIFE SO MUCH SINCE I HAVE BEEN WORKING HERE."

- KEVIN CALLEN, R.N.



"MY PATIENTS KNOW I WILL BE THERE FOR THEM. IT'S A BLESSING TO BE ABLE TO DO THIS KIND OF WORK.."

- SHEILA THOMAS



"PATIENTS DON'T ALWAYS SEE THE LIGHT, AND SOMETIMES YOU HAVE TO BE THAT LIGHT. USUALLY IN THE BEGINNING, IT IS LESS HANDS AND MORE HEART."

- JAY ASHLEY



"I REMEMBER MY NURSE TELLING ME, 'WE ARE GOING TO TAKE GOOD CARE OF YOU,' AND THEY DID."

- PAIGE GUIDRY BLONDIAU



 **Lafayette General  
Medical Center**  
Your Health. Your Hospital. Your Choice.

**Our Mission: To Restore, Maintain & Improve Health**

**LafayetteGeneral.com**